

Texas State University-San Marcos



REPORT

Facts and Figures from Institutional Research,
The Official Source for University Data

Texas State is Meeting the Needs of Students: Results of the Student Satisfaction Survey

**OFFICIAL
TEXAS STATE FAST FACTS
Spring 2004**

- Enrollment:
 - Undergraduate 20,433
 - Graduate 4,493
- Semester Credit Hours:
 - Lower-level 147,280
 - Upper-level 115,451
 - Graduate 25,242
- Enrollment by Gender:
 - Male 10,809
 - Female 14,117
- Undergraduate Enrollment by College:
 - Applied Arts 2,345
 - Business 2,603
 - Education 3,107
 - Fine Arts 3,456
 - Health Professions 993
 - Liberal Arts 3,626
 - Science 2,200
 - University College 2,103
- Graduate Enrollment by College:
 - Applied Arts 212
 - Business 440
 - Education 1,827
 - Fine Arts 228
 - Health Professions 390
 - Liberal Arts 840
 - Science 549
 - University College 7*
- Enrollment by Ethnicity:
 - White 72%
 - Black 5%
 - Hispanic 19%
 - Other 5%

* Students pursuing a 2nd bachelor's degree.

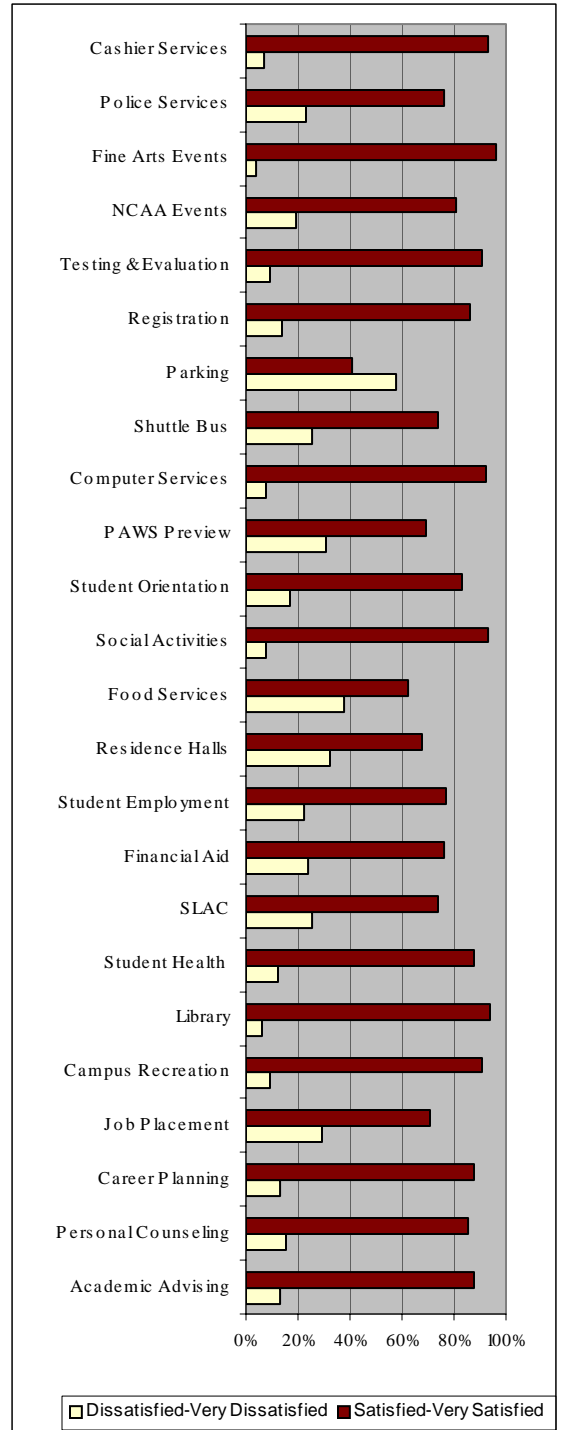
In a recent survey of customer satisfaction, the majority of students (81%) reported they were generally satisfied with the services at Texas State. The web survey, sent to 2,500 students, asked them to express their satisfaction with student services.

Areas of Strength: Over 80% of students are satisfied to very satisfied with Cashier Services, Fine Arts events, NCAA events, Testing & Evaluation, Registration, Computer Services, Student Orientation, Social Activities, Student Health Services, Library Services, Recreation, Career Planning, Personal Counseling, and Academic Advising.

Areas of Recent Improvement: Offices with average ratings that improved by 10% or more from the 2002 survey are Career Planning, Job Placement, Student Employment, Paws Preview, Registration, Financial Aid and Police Services.

The results of this survey show that students are generally satisfied with the level of service they receive at Texas State. The areas rating low on the survey are historically problematic (i.e. parking & food services), and the improvement in these ratings demonstrates that Texas State is striving to continuously improve the services offered to students.

The full write up and survey results can be found at <http://www.txstate.edu/ir/irreports.htm>.





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<http://www.txstate.edu/ir/cgi/mail-list.pl>

Log in using your Texas State username and password. Click on the button to subscribe.

It's Formula Funding Time Again...

This summer starts the funding cycle for Texas Universities. Formula Funding for the 2006-2007 Biennium will be based on SCH generated Summer '04 through Spring '05. Please contact the IR office with any questions concerning SCH and Formula Funding. The following link will open a Power Point presentation giving basic information about formula funding:

<http://www.txstate.edu/ir/FormulaFunding.pps>

IR Projects

Completed Projects

- LBB Fall Performance Measures Reporting
- SLAC Grade Distribution
- Outcomes & Mentoring Tables
- College Board Survey
- IPEDS/DOE Reporting
- Mini Fact Book
- U.S. News Survey
- Fall 2003 On-line Fact Book

Upcoming Projects

- CBM Funding Cycle Reporting
- IPEDS/DOE Reporting
- Research Fund Expenditures
- Tuition & Fee Survey
- Texas State & Its Peers

For more information about any of these projects, contact IR at 245-2386. To request an ad hoc project, please use our project request form at <http://www.txstate.edu/ir/cgi/ir.pl>.

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Texas State University-San Marcos is a member of the Texas State University System.